help@azdome.hk
Response in just 6 hours

WhatsAPP Contact

Scan this QR code using the WhatsAPP camera to add me on WhatsAPP

Product	Car Dashcam
Manufacturer	Lingdu Co., Ltd.
Address	1801-1808, HaiYun Building, No. 468, Minzhi Avenue, Longhua New District, Shenzhen, China. 518000
Product Warranty	One-Year Limited Warranty
Customer Support	help@azdome.hk

www.azdomes.com

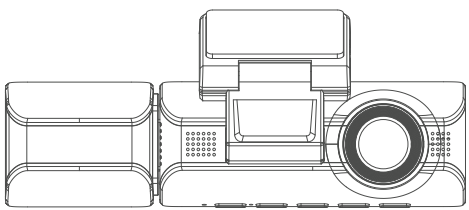
FCC ID: 2ASWVLS05D

V3.0

M550-3CH

Owner's Manual

M550



AZDOME

Enjoy Your Smart Driving

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1. CUSTOMER SERVICE

*****Item NOT as described?**
*****Damaged or defective?**
*****Missing items?**
*****Any issues what so ever?**

help@azdome.hk
Response in just 6 hours

Contack us before returning the item.
We will help you resolve any issues asap.

Scan this QR code using the WhatsAPP camera to add me on WhatsAPP

WhatsAPP Contact

2. INTRODUCTION

Thank you for purchasing this AZDOME dashcam.
This instruction manual contains information on how to operate your dashcam. Before using your dashcam, we recommend that you read through this manual to ensure correct usage.
To improve the performance of the product, the contents of this manual are subject to change without prior notice.

Note:
A 64GB microSD card is provided with the AZDOME dashcam when you purchase the product. Be sure to format your microSD card with your dash cam for the first time use.

help@azdome.hk

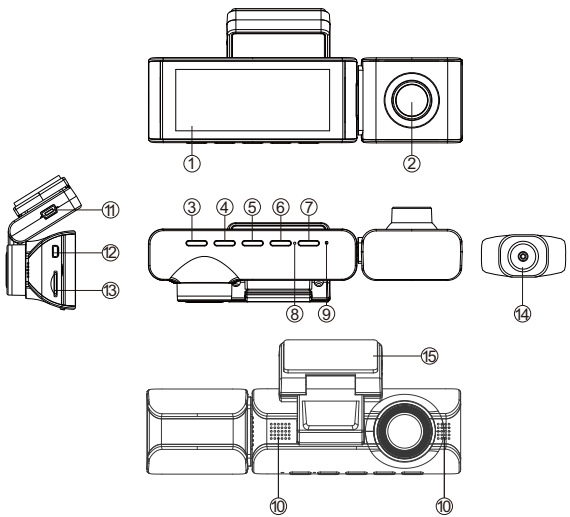
Scan QR code to download Manual

3. SPECIFICATION

Model Name	M550
Screen Size	3.19 Inch
Aperture	F=1.8
Color	Black
Language	English / 日本語 / Deutsch / Français / Español / Italiano / Русскии.etc
Photo Resolution	2M/5M/8M/12M
Photo Format	JPG
Video Code	H.264, MP4
Video Resolution /Frame Rate	Front Cam: 4K (3840x2160 @30FPS) Front + Rear Cam: 4K (3840x2160 @30FPS) + Full HD (1920x1080 @30FPS) Front + Interior Cam: 2K(2560x1440@30FPS) + Full HD (1920x1080 @30FPS) Front + Rear + Interior Cam: 2K(2560x1440@30FPS) + Full HD(1920x1080 @30FPS)+Full HD(1920x1080 @30FPS) Full HD + Full HD + Full HD(1920x1080 @30FPS)
GPS	Built-in, AZDOME GPS Player * Windows 7 or higher and Mac OS X (10.10) or higher
G-sensor	Built-in 3-Axis Acceleration Sensor
Loop Recording	Support
Motion Detection	Support
Wi-Fi / Application	Support, AZDOME Application
Parking Mode	Support (ONLY work when connected 3-Lead Hardwire Kit)
Memory	Max support 256GB (Class 10, U3 Speed. Only one 64GB microSD in the packaging)
Microphone	Built-in
Speaker	Built-in
Backup Battery	Built-in Super Capacitor (Only has 1 mAh Lithium Metal Battery used to memory time)
Power Interface	5V/2.5A
Working Temperature	-20°C to 70°C (-4°F to 158°F)

Note:
We recommend using AZDOME SD cards for optimal performance. If you need one **AZDOME 128GB SD card**, not included in the packaging, on Amazon search ASIN: **B09K78CNM8**
Using third party or unqualified SD cards can affect dashcam's performance and in some cases, force the dashcam to reboot randomly during recording.

4. PRODUCT DIAGRAM

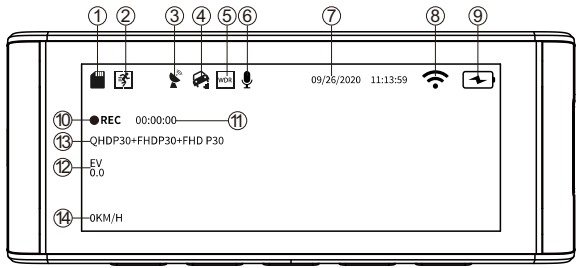


①Screen ②Interior camera ③Power ④UP ⑤OK

⑥Down ⑦Mode ⑧Mic ⑨Reset

⑩Speaker ⑪USB charging port ⑫Rear camera connection port

⑬microSD card slot ⑭Rear camera ⑮Mounting bracket



①microSD Card Indicator ②Motion Detection ③GPS Indicator

④Parking Monitor ⑤WDR ⑥Voice Recording (Turn on: Yellow)

⑦Date/Time ⑧WiFi Indicator ⑨Power Indicator

⑩Recording Indicator ⑪Loop Recording Timer

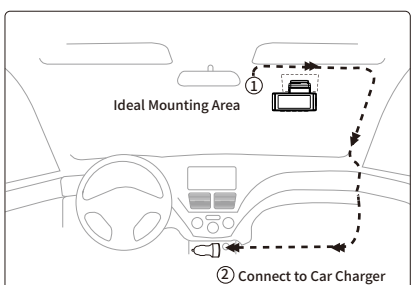
⑫Exposure ⑬Video Resolution ⑭Live Speed

5. BUTTONS AND FUNCTIONS

Key	Instruction
⏻	1.To Turn ON The Camera: Press power button once. 2.To Turn OFF The Camera: Long press power button for 2-seconds. Press Once - to Turn OFF/ON LCD（It is still working）
OK	1.Press Once - to Start/Stop Video Recording 2.Press Once - to Take Snap-Shot while in Photo Mode 3.Press Once - to Play/Pause Video while in Play Mode 4.Press Once - to Enter / Confirm Specific Settngs while in Menu Settngs

Ⓜ	1.Press Once - to enter/exit menu settngs 2.LONG PRESS for 2-Seconds - to Switch Modes from [Recording Mode] [Photo Mode] [Playback Mode]
▲	1.Press Once - to Turn OFF/ON audio recording 2.LONG PRESS for 2-Seconds - to Lock the Current Loop Cycle Video File while Video is being recorded
▼	1.Press Once - to shift camera display mode 2.LONG PRESS for 2-Seconds - to Turn ON WiFi, this will turn ON wifi signals from the dash cam.

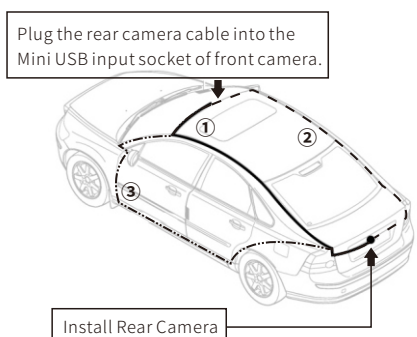
6. INSTALLING



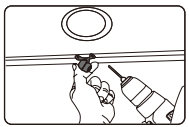
1. Correctly connect the magnetic bracket and M550 dash cam through the strong magnetic attraction. Plug the cabin camera.
2. Insert the Micro SD card into the Micro SD slot of the dash cam and format your SD card for the first time use.
3. Stick the electrostatic film on your windshield, then stick the magnetic bracket on top of the electrostatic film.
4. Turn off the car engine.

5. Connect the charging cable to the mini USB port of the magnetic bracket. Use the pry tool to lift the edges of the windshield trim/molding and tuck in the power cord.
6. Adjust the angle of the lens by the bracket of the front camera. We recommend pointing the lens slightly downwards (≈10° below horizontal), so as to record video with a 6:4 road to background ratio.
7. Turn on the engine. The dashcam will power up and start recording. Video files are stored on the microSD card. When the microSD card fills up, the newest video files will start to replace the oldest video files (called loop recording) – so you will always have the most recent video files.
8. Installing the Rear Camera (IP68 waterproof) outside the car. If you need to install the rear camera on the rear window of your car, we have **Rear Window Bracket** for the inside of your vehicle, not included, on Amazon search ASIN: **B09J54TB68**

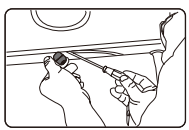
Here are three examples of where to guide rear camera's wire.



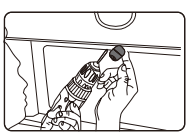
8.1. Select a flat and central place that near the number plate lamp at the rear of the vehicle to mount camera.



8.2. Attach tape to the bracket of the camera to hold the camera in position while installing, and drill two small holes, one for the first screw, the second to run the reverse camera cable through.



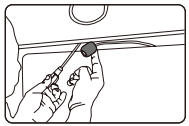
8.3. Use a screwdriver to fix the first screw, leaving the screw loose enough to adjust the camera.



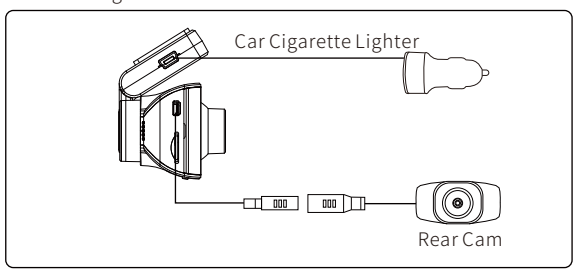
8.4. Insert the camera wire through the intended drilled hole, checking the installation position.

8.5. Mark the place that suitable for the second screw and drill a small hole for it.

8.6. Fix the second screw and securely tighten both screws.



8.7. After the installation is completed, connect the rear plug to the rear camera interface of the recorder, and connect the red reverse line on the extension line of the rear camera to the positive pole on the reverse light.



8.8. Adjust the lens position to ensure that the lens is level with the ground.

8.9. Start the engine and check that the machine is installed correctly.

Note:

The length of original cable for rear camera is 6m/20ft, suitable for most types of cars. We have 20ft 6 Pin rear camera **Extension Cable.** on Amazon search ASIN: **B09CVCWC2Q**

7. USING AZDOME DASHCAM

1. Auto Power ON/OFF:

①Connect the car charger and Dash Cam.

②Plug the other end of the car charger to cigarette lighter socket.

③When the car engine is on, dash cam will turns ON and start recording automatically.

When the car key is turned to LOCK position, Dash Cam automatically saves the recording and turns OFF.

2. Manual Power ON/OF

- To Manually Turn ON: Press the power button once.
- To Manually Turn OFF: Press and hold the power button for at least 2 seconds.

Note:
Some trucks/car' s 12V cigarette outlet is always HOT, which means it provides constant power even when the car is turned OFF and LOCKED. If this is the case for your vehicle, then the auto ON/OFF feature will not work. And If you leave the camera continuously recording when the car is turned off, then it will drain your car/truck' s battery and you might not have enough power to start your car for next time. To Remedy this situation, you can do one of the two option.

①Hardwire your dash cam to your car' s fuse box with AZDOME 3-Lead Auto Trigger Hardwire Kit.

②Change the connection in the fuse box for your 12V outlet to socket which only supplies power when car key is turned to ACC or ON position.

8. USING WiFi FEATURE

What is a WiFi Feature?

The WiFi feature has been designed so you can pair your dash camera wirelessly with your smartphone and access your recording instantly from the dash cam. Here you can view, download and share your videos easily with your friends and family. Just like how you would connect your Bluetooth speaker to your smartphone for wireless music play, the same way dash cameras use WiFi signal (instead of a Bluetooth) to pair your smartphone with AZDOME M550.

What is the WiFi Range?

The WiFi signal range is about 10FT when there are NO obstructions in the middle. Please NOTE that just like your home WiFi network, you can't have WiFi signal outside your home, the same way, WiFi range is 10FT from this small device.

Can I watch the videos around my car remotely?

NO. AZDOME M550 dash cam is NOT made to broadcast footage over the cloud or internet. It is NOT a cloud or an IP camera and it is NOT meant to do that. You can get live video and footage on AZDOME M550' s APP as long as you stay within the 10FT range from the dashcam.

Check real-time video using your smartphone

1. Search for the AZDOME app in the Google Play Store or Apple App Store and install it on your smartphone.
2. Turn on WiFi of the dashcam: Long press Down Button for two seconds to turn on the WiFi Mode.

3. Turn on WiFi of your phone and connect: Go to Phone' s Settings > WiFi > Select WiFi of the dashcam.
WiFi Name SSID: M550_********
Default PASSWORD: 12345678
4. Open the AZDOME App to tap << Check Real-time Video>>. Now you can view in real-time the video currently being recorded by connecting your smartphone to the dashcam via Wi-Fi Direct.

Please NOTE:
1. The cellular data will cause the live video not to be viewed. If the APP won't show the live video, please disable the "AZDOME" cellular data of your cellphone. Sure that the Local Network of the "AZDOME" is turned on.
· For Latest iOS System: Setting→AZDOME→Click "Wireless Data"→Select "WLAN" .
· For Older iOS System: Setting→AZDOME→Disable the "Cellular Data" .

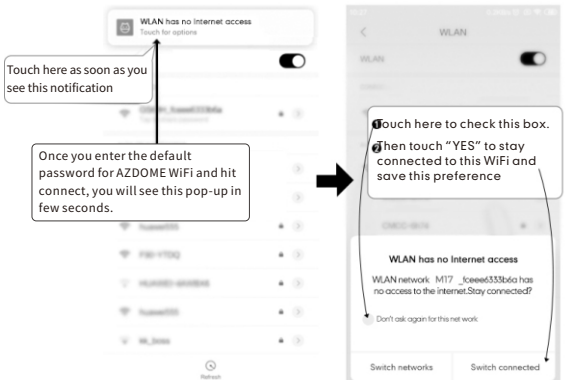
2. You can't operate the dashcam when connecting WiFi.
3. You can only view the map with GPS data after you download the video to your phone.
4. Wi-Fi Direct lets you directly connect your smartphone to your dashcam via Wi-Fi within a range of 10FT.

Scan the QR code to get the whole process about WiFi

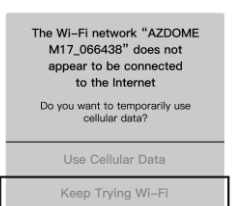
For Android phones:

When installing the AZDOME APP, it will have two pop-up prompts, select "While using the APP" to allow AZDOME to access this device's loction, and select "Allow" to allow AZDOME to access photos and media on your device.

There is one extra step you will have to take for the first time. Once you connect to M550' s WiFi, it will say “No Internet”. Which is fine. Wait about 10-15 seconds until you see the below pop up or notification. You just have to tap on the pop up notification that will show up in few seconds to select that you still want to stay connected even though there is NO Internet. Once you select this OK, you are set to go.



For iPhone:



If you get this pop up for your iPhone while using WiFi feature, make sure to tap on "Keep Trying WiFi". Otherwise the camera will get disconnected form the WiFi and then you will have to forget the AZDOME WiFi and then start to pair again for it work again.

9. SETTINGS

1.Video Settings

Resolution

Allow to choose the desired video resolution and fps(frames per second). Higher resolution and FPS videos result in smoother videos, but also take more storage space. The video resolution is ONLY for FRONT camera recording.

Loop Recording — Off/1min/ 3mins(Default)/ 5mins

On: Here select the length(1/3/5 min) of each video clip for the loop recording. This function allows the Dash-cam to continuously record. Please notice: the Dashcam will keep deleting the oldest files automatically when memory card gets full so that it can keep recording over and over.

Rear Cam Mirror — On(Default)/Off

On: Dash cam screen will display the mirror image and should match your rear-view mirror.

Timelapse Record — Off(Default)/On

On: 1-minute Time lapse video = 30 minutes real time coverage. Video files will be played at high-speed when playback.

Record Audio — On(Default)/Off

When turned off the dashcam does not record audio.

WDR — On/Off(Default)

Wide Dynamic Range (WDR) processes images to ensure clear recordings in bright and dark light. This allows the Dash Cam to combine multiple images at different levels of brightness to create one superior image.

Frequency — 50HZ/ 60HZ(Default)

According to the power supply specification used in your country.
60HZ-Used in USA, North America
50HZ-Used in Europe, most Asian Countries.

G-Sensor — Off/ High/ Middle(Default)/ Low

G-sensor is a 3-axis impact gravitational accelerometer, designed to detect physical and gravitational forces on the Dash-cam. Once G-sensor has triggered due to physical or gravitational impact force on the camera, the current video file will be locked as an emergency file so it won't be deleted by loop cycle function.

Exposure —+2.0,+5/3,+4/3,+1.0,+2/3,+1/3,+0.0(Default)/-1/3, -2/3,-1.0,-4/3,-5/3,-2.0

To adjust video exposure setting for either brighter or darker video according to your preference.

2.Playback Mode

Normal Video: It's the video files That video file saved when in loop recording mode.
Locked Video: It's the video files that Dash-cam lock the current files after the car's shocked.
Picture: Photos that taken when photo mode.

3.Park Monitor

This function will ONLY work when AZDOME 3-Lead Hardwire Kit is installed properly, the output current of Hardwire Kit needs to reach 2.5A. Then Select [Connected] and select parking mode. This parking mode has three options to choose from.

⋆Time-Lapse Parking Mode:

1. When you turn OFF the car’ s engine and turn the key to the lock position. Then the camera will STOP the continuous video recording and it will go into the timelapse 1fps recording mode automatically.
2. Now while this timelapse is being recorded, If someone hits your car and if the impact reaches the set G-Sensor level, then the camera will stop the timelapse video > then it will start to record 1-min continuous video, save & lock that video in EMR folder > then return to recording the timelapse 1fps.
3. Now when you start your car for the next time, the camera will automatically STOP the timelapse parking mode. Then it will go into normal video mode automatically to start the continuous video recording.

automatically STOP the timelapse parking mode. Then it will go into normal video mode automatically to start the continuous video recording.

⋆Motion Detection Parking Mode:

1. When you turn OFF the car' s engine and turn the key to the lock position. Then the camera will STOP the continuous video recording and it will go into the motion detection mode and the camera will stay ON and idle, but LCD will be off after 1-min.
2. Now the camera will only record 30 seconds video when it detects motion in only front lens of the camera and then it will record until there is no more motion is detected.
3. Now while the camera stays in Motion Detection mode, If someone hits your car and if the impact reaches the set G-Sensor level, then the camera will stop the motion detection mode > then it will start to record 1-min continuous video, save & lock that video in EMR folder > then return back to the motion detection mode.
4. Now when you start your car for the next time, the camera will automatically STOP the motion detection parking mode, and it will go back into normal video mode automatically to start the continuous video recording.

⋆Collision Detection Parking Mode:

1. When you turn OFF the car' s engine and turn the key to the lock position. Then the camera will STOP the continuous video recording and it will go into the collision detection mode and the camera will turn OFF.
2. Now while the camera stays in collision detection mode, If someone hits your car and if the impact reaches the set G-Sensor level, then the camera will turne ON > then it will start to record 1-min continuous video, save & lock that video in EMR folder > then the camera will turn OFF.
3. Now when you start your car for the next time, the camera will automatically go back into normal video mode automatically to start the continuous video recording.

Note:

1. Please download and update the latest firmware from the manual.
2. AZDOME's custom-designed **3-Lead Hardwire Kit** is required to use this new feature. Not included in the packaging, on Amazon search ASIN : **B096G6FKZP**

4.Date/Time Settings

Must set the Timezone first, setting path: [System Settings]-[Timezone]. Then set your local date and time.

5.Stamp — Off/On(Default)

Time Stamp / GPS Stamp / Speed Stamp , when on the stamp information will be shown on the video or photo.

6.Micro SD Card

Storage Format Remind: Once chose a time duration and turned on this function, the dash cam will pop up “Please format SD card” to avoid too much locked files to use loop recording.

SD Card Format: The formatting process will make sure that the card's file system format is optimized for the camera.

Storage Info: To check the usage of memory card, please format the memory card regularly.

7.Language — Multilingual, default English.

Allow to choose your desired language for dash-cam system.

8.System Settings

Fatigue Driving Reminder — Off(default)/1hour/2hours/4hours
Once chose a time duration and turned on this function, the dash cam will make sounds to alert.

Speed Unit — KM/H(default)/MPH

Beep Sound — On(default)/Off

To switch on/ off or adjust the key tone.

Screen Saver — Off/1 min(Default)/3 mins/5 mins

On: The screen will go black after 1/ 3/ 5 minutes no-operation while the Dashcam is still on/ recording.

IR LED —Auto(Default)/Night Mode/Day Mode

The function works on the cabin camera.

Timezone Setting — UTC/GMT+12 to UTC/GMT-12, Default GMT +8

Before setting Date/Time, please set your local Timezone first according to your location, then press"OK" to confirm. Please make sure to adjust time zone setting during standard vs. daylight savings time.

Default Setting

Allow to restore all settings to factory default settings.

GPS Info

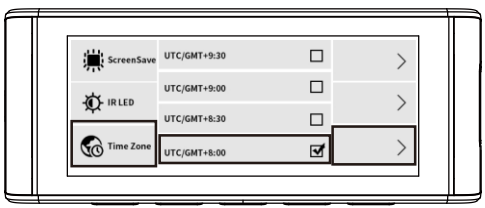
Check the satellite number / Longitude / Latitude / Speed.

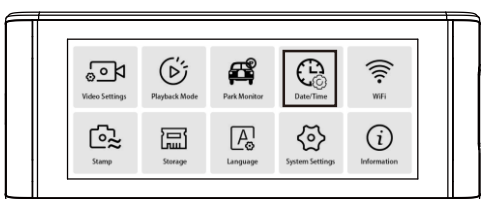
9.Information

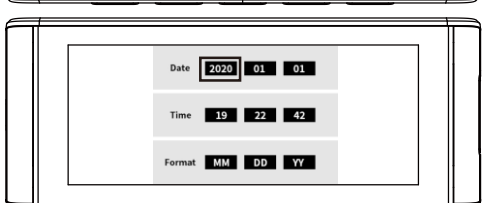
To check the current firmware in the dash cam. You'll need this necessary information to check if newer version firmware is available to update. Please contact **help@azdome.hk** for the latest firmware.

•» 10. METHOD OF SETTING DATE/TIME

1.Go into [System Settings], Select [Time Zone], select your local timezone and press OK
2.Press M to exit, and select [Date/Time], set your local date/time and press OK.







Some examples of GMT time off sets are:

- GMT-7: Los Angeles - GMT-4: New York - GMT+10: Sydney

Please make sure to adjust time zone setting during standard vs. daylight savings time.

If you are unsure of your GMT off set please look up your city on **http://www.greenwichmeantime.com/time-zone/usa/**

11. FIRMWARE UPDATE

1. Format the microSD in your dash cam.
2. On the computer visit the AZDOME website (**www.azdomes.com > Support > Download**) to check for M550 Firmware Upgrade Guide .
3. Insert the microSD card into the microSD card reader. Connect the microSD card reader to a computer.
4. Unzip the downloaded file and copy all "********.bin" files to the microSD card. Insert the microSD card into the dashcam and connect the power to initiate the firmware upgrade. Make sure the power remains on until the upgrade is completed.

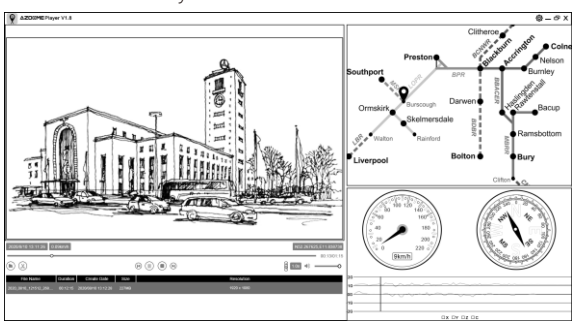
Scan the QR code to get the whole process in detail

12. USING AZDOME GPS PLAYER

1. On the computer visit the AZDOME website (**www.azdomes.com > Support > Downloads**) to download the AZDOME GPS Player.

2. Install the AZDOME GPS Player on your computer.

3. You can click the "Open Files" button to browse and select the Movie or EMR folder of the microSD card on the AZDOME GPS Player. It will shows all files in the Movie or EMR folder. Or you can also drag the video files directly to the the launcher screen.



Scan the QR code to get the whole process about GPS

13. FAQ

Q1: Camera turns ON / OFF frequently automatically?

Keep the camera plugged in. Please reset your camera on the menu or press the RESET bution (Located at the botiom) ONCE with a pen’ s tip or a paper clip. You can also try updating the firmware again to see if this fixes the issue. If it still doesn’ t woik, then please CONTACT US.

Q2: Error/Message “Card Full”

Format card by going into system setings > format > 0K > Select Format > 0K. Then Go to Video Mode setings > Loop Recording > Choose either I-min, 3-min, 5-min. This will allow loop cycle function to be turn ON and it will keep recording over and over.
NOTE：Formating will delete all the data from the memory card.

Q3: My oldest video files are missing?

Your AZDOME Dash Cam has Loop Cycle Recording. When it is set to either 1, 3 or 5-mins, it will delete oldest files and record newer files over and over when the memory card is full.
To test again: Set the date and time correctly, then FORMAT the memory card, then do the continuous recording test again and check if all videos are present.

Q4: Camera gets HOT?

It is normal for your camera to run slightly hot. Due to it is recording video at high speed, the dash cam may be hot during using. (no more than 158°F/70ºC).

Q5: Video is fuzzy?

Please make sure the lens of the camera is clean and there is no dirt or grease on the windshield also. If the lens is out of focus, we are extremely sorry in advance. This can be a manufacturing defect. Please send us an email with a screenshot or a sample video so we can get this resolved for you ASAP.

Q6: Camera Freezing/Lagging or Crashing?

Guys Please TRUST US on this. If your camera is freezing, lagging or does NOT record video atier some seconds etc. while operating: Then it is the Memory Card Issue. Either you are using the WRONG, FAKE or BAD Memory Card. (Please be aware of the Fake Ones out there. If you have purchased your memory card from eBay or any third party seller online then it is most likely a fake one, even though it looks exactly real. Please trust us. We have sold thousands of AZDOME Dash Camera’ s and they do NOT lag, we stand by our prduct and we do extensive testing. Some customers simply thinks the camera is bad or not stable, but that is NOT the case here. It’ s the Memory Card Issue. Please CONTACT US and we are dedicated in resolving this for you ASAP.

Q7: Camera Locks many videos automatically?

Please make sure you change your G-sensor setting. If you choose higher setting then it can trigger even with smaller bump. This setting depends on type of car or truck you are driving and how much vibration your car/truck is creating based on suspensions and road condition.

Q8: Camera showing Memory Error or the video clips is recorded inconsistent length (e.g. 6, 10, 14, 18 seconds etc) or has the problem of screen saver?

1.Please make sure memory card is at least Class 10, U3 and purchased from trusted vendor such as Walmart, target, best buy, Ship & Sold by Amazon" etc. (there are many fake cards out there Online, remember if it's cheap, it is fake.)

2.Now go to camera's system setings and FORMAT your memory card. (make sure to backup your videos first before formating the memory card.) Atier formating memory card, please press and hold power bution to turn the camera off. Now unplug power cable, and re-plug the power cable, camera should now turn ON automatically and start recording.

3.If you still geting the same error, then let’ s switch the camera mode to PHOTO mode by LONG PRESSING for 2-Seconds the “M” bution. Once in the PHOTO MODE, press OK bution to take the photo.

-> If you hear the shutier sound > then your camera is fine. Replace your memory card.

-> If you still get the same memory card error message, then your camera’ s memory card assembly has become defective.

Note:

Using unqualified SD or third party cards can affect dashcam's performance and in some cases, force the dashcam to reboot randomly during recording.

If it still can not work normal, it should be that this TF card is unqualified and can not meet the recording requirements of the 3-channel dashcam. Please contact us to get a new memory card.

14. DISCLAIMER

The videos/pictures taken by Car dash cam is only for a reference, we don’ t take any responsibility due to data-loss in the abnormal circumstances. Special version: The device will records files in normal recording status. But in the following situation, it will lead to files to be damaged or lost;
1. If pulling out the TF card in the recording status, final video files will be damaged or lost.
2. If there is illegal blackout in the recording status, final video files will be damaged or lost.
3. If there is a destructive collision in the recording status, video and audio files will be damaged or lost.
4. If there is a destructive collision in the recording status leading to Memory card loose, video and audio files will be damaged or lost.

15. NOTICE

CE This product complies with the radio interface requirements of the European Community.

This symbol means the product must not be discarded as household waste, and should be delivered to an appropriate and recycling helps protect natural resources, human health and the environment. For more information on disposal and recycling of this product, contact your local municipality, disposal service, or the shop where you bought this product.

FC Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.
If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
-- Reorient or relocate the receiving antenna.
-- Increase the separation between the equipment and receiver.
-- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
-- Consult the dealer or an experienced radio/TV technician for help.
This device complies with Part 15 of the FCC Rules.
Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.
This equipment complies with FCC radiation exposure limits

set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20cm between the radiator & your body. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

●» 16. STILL NEED HELP OR HAVE QUESTIONS?

If you are having difficulties setting it up, please email us at **help@azdome.hk**. 99% of all setup problems can easily be resolved and should be able to get you up and running in no time.
In the unlikely event that we can't help, we're always happy to provide full, hassle-free refund. We just want our customer to be happy and proud to use AZDOME Dash Cam! There is no perfect product, however we will always do our best to provide perfect customer service to you.

help@azdome.hk
Response in just 6 hours

Contack us before returning the item.
We will help you resolve any issues asap.