Dashcam - Q3 User Manual





REGISTER WITHIN THE FIRST 30 DAYS

Scan this QR Code Using your iPhone or Andriod's Camera to start your Product Registration.

Or visit the link using mobile or PC/MAC: peztio.com/apps/product-registration

WATCH GUIDE VIDEOS



Scan the code with your cellphone or visit the link:

https://youtube.com/playlist?list= PLUKmX2ADhfGF1ag6rdlxmr_qEHSrzn7uj

Watch GUIDE VIDEOS to learn & understand all the features so you can get the maximum benefit out of it.



EXPERIENCING PROBLEMS?



- ▶ Item not as describe?
- ▶ Damaged or defective?
- ▶ Missing item?
- ► Any issues what so ever?

Contact us before returning We will do our best to help.

Customer Service

Hours: Mon - Fri 9am-5pm PST

reply in just 24 hours

Contact us: support@arifayz.com



Scan the Code to Email us



Scan to Text US





Response in just 12 hours (Scan the second code)

- Must use only Brand Name, U3 Class 10 or higher speed Micro-SD Card. Maximum support 128GB.
- We Recommend PNY U3 Class 10 Speed Micro-SD Card.
 US customer amazon com search: B08RG87.IN5

Recommend



Mini USB Hardwire Kit

We will offer you a Mini USB hardwire kit if you need to use the 24 hours parking monitor function. Please kindly email or text us via email address or WhatsApp.





Scan the Code to Email us



Scan to Text US



Please read before use, for your experience

Customers Frequently Asked Questions

Camera won't connect to the app and says connection failed.

When opening the app for the first time, please make sure to authorize the App with the album, location, WLAN & cellular data, otherwise, the connection will fail. Please contact us for support when you can't get this issue resolved.

2 Can't view live video on Peztio APP?

The cellular data will cause the live feed not to be viewed.

Please disable the "Peztio" cellular data of your cellphone.

Setting→Peztio→Disable the "Cellular Data".

Camera keeps saying "abnormal or no storage card" after inserting an sd card or formatting it in the settings.

(1)We only suggest to format your SD card on APP, but if you failed to do it on your app, please format the SD card into FAT32 format on PC. (2)Make sure you are using the recommended, CLASS 10, U3 Speed, and 128GB in card size or lower. Otherwise you will get notice of a malfunction or

recommended SD card for Q3 (support up to 128 GB): please go to amazon.com search: B08RG87JN5.

1

24 hours parking monitor.

Q3 support 24 hours recording only when it is connected to a mini USB hardwire kit (not included in the package), please go to amazon.com search B09JC1CS48. If you need a correct hardwire kit from us, please chat with our Whatsapp or email us.

5

Notice

For any unresolved problems, please contact us by email (support@arifayz.com) or WhatsApp us directly instead of giving rating/feedback on amazon. Because your contact is blocked by amazon, and we are unable to get in touch with you to assist with your problems if you only give negative ratings or feedback on amazon.



Please scan the code to chat with our technical team on Whatsapp, we will reply you in 12 hour on working days!

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PACKAGE CONTENT

Please check before you install the camera



Q3 Dashcam 1080P / WiFi



Car Charger



Replacement Glue



Electrostatic Film



Car Wiring Tool



User Manual



Quick Start Guide

NOTE

- Memory card is NOT included. We recommend you to purchase PNY CLASS 10, U3 Speed Micro-SD Card, UP to 128GB.
- ► For missing part / defective accessories issue, please email (support@arifayz.com) us to get free replacement.

UNIT STRUCTURE, BUTTONS AND INDICATORS

Introduce the camera structure and button use.

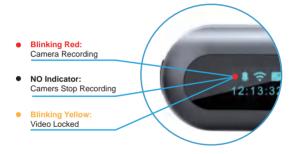




Shortcuts & Understanding Buttons

Button	Name	Description & Shortcut
(ZIS)	POWER	Press-Once: To locked the video
BUTTON	Long-Press(8~10 seconds): To restore factory default settings	

Indicator Meaning



INSTALLATION

Please install your Q3 following the guidance.

The camera comes with the default settings which allows you to start using your camera right out of the box without changing any settings. Make sure to format the memory card in Peztio APP before first time use.

Insert / remove the SD card

- Must use only Brand Name, U3 or higher speed Micro-SD Card.
- Maximum support 128GB. We Recommend PNY U3 Speed Micro SD Card.



US customer amazon.com search: B08RG87JN5



To Install

Make sure the camera is turned OFF First. Then align the GOLD CONTACTS facing towards the BACK of the camera (Lens Side). Then insert the memory card half way in. Then use the finger nail or a paper clip to push the card all the way inward until it clicks and locks in place.



To Remove

To remove the Micro SD card, gently push its edge inward until it clicks, and then pops out, then simply pull it out of the slot.

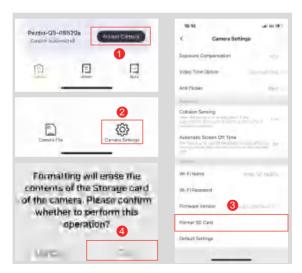
NOTE

Q3 Camera is FHD 1080P video recording device, which requires High Speed Rating SPECIFIC Micro-SD Cards. Absolutely do NOT buy Sandisk Cards. Do NOT Purchase it from third party seller on eBay or any online place. Otherwise they may be a fake cards and will NOT work.

Formatting Memory Card

When the memory card is inserted into the camera for the first time, it requires to be formatted on APP. Please follow the steps below to format it properly:

- Power on the camera and it will says "please format the SD card".
- 2 Connect Peztio APP and Access Camera ((See Page 13).
- 3 Select Camera Settings >> then scroll down until you see FOR



Note

- We recommend that you format the memory card every 3 months to keep it clean for smooth operation.
- Please note that memory cards have their self life span, after so many uses of writing data over and over, eventually they will become in operable. When that happens, please replace your memory card.

Installing the Camera onto your Windshield



- 1 Installation Position: Most people will install their Q3 next to the rear view mirror and opposite side from the drive. First, stop the engine where there is some light and in a safe place.
- 2 Make sure to clean your windshield from the dust particles and an evaporated grease from the dashboard surface.
- Stick the electrostatic sticker behind the rear-view mirror, which is the recommended position to prevent blocking your view while driving.
- 4 Remove the 3M tape from the mount, then fix the mount and camera on the electrostatics stickers.

Notice

- If your vehicle has side curtain airbags, please be very careful when running any cables along your vehicle windows. Ensure you are not running cable past any of the airbags as this can prevent the airbags from deploying.
- The purpose of Electrostatic Film is to enable your dash cam to be repositioned, removed and moved from car to car without leaving any adhesive residue on windshield.
- Use the power cord to connect the MINI USB Power Port of the product to car's cigarette lighter socket. Use the car wire trim tools to run the cable through the A-Pillar.



- Test and adjustment: with the charger correctly connected, please spark your engine to see if the Q3 dashcam successfully power on and start recording automatically.
- Auto Power ON: Q3 Dash Cam is designed to turn ON and start recording automatically when it receives power. It will give out voice: "Start Recording". i.e. when the car engine is started

Auto Power OFF: The camera is also pre-configured to turn itself OFF automatically when the power gets disconnected, i.e. when the car key is turned to LOCK position.

Test the WiFi Connection

Please download the app and get the dash cam linked with your cellphone, to test if the WiFi module works well. (see page 13 of this booklet)

Adjust the Mount

Please rotate the mount of the dash cam to get the complete video.



Mount Removable and Installation

Mount Removable

Rotate the mount base to align with the screen, then pull the mount hardly to the right.



Mount Installation

Again keep the mount base to align with the screen, then push the mount hardly to the left.



Notice

The mount can only be removed or inserted in this position. Otherwise, it will fail to remove or install.

CONNECT THE Q3 TO WIFI APP

Please connect your Q3 to your cellphone following the guidance.



What is a WiFi Feature?

The WiFi feature has been designed so you can pair your dash camera wirelessly with your smartphone and access your recording instantly from the dash cam. Here you can view, download and share your videos easily with your friends and family. Just like how you would connect your Bluetooth speaker to your smartphone for wireless music play, the same way dash cameras use WiFi signal (instead of a Bluetooth) to pair your smartphone with Q3.

What is the WiFi Range?

The WiFi signal range is about 10FT when there are NO obstructions in the middle. Please NOTE that just like your home WiFi network, you can't have WiFi signal outside your home, the same way, WiFi range is 10FT from this small device.

Can I watch the videos or surveillance around my car remotely?

NO, Q3 is NOT made to broadcast footage over the cloud or internet. It is NOT a cloud or an IP camera and it is NOT meant to do that. You can get live video and footage on Peztio APP as long as you stay within the 10FT range from the dash cam.

1 Download the "Peztio" app

Please scan the QR code of the relevant version below to download the APP and install it



Or search for 'Peztio' in App Store or Google Play Store to download and install it on your phone.

CAUTION

Please remain the Q3 connected to the power while you are operating the WiFi function, otherwise the dash cam WiFi is offline.

2 Authorize the permissions Just open the 'Peztio' app you've downloaded, and authorize the permissions.

CAUTION

When opening the app for the first time, please make sure to authorize the App with album, location, WLAN & cellular data, otherwise the Peztio app won't work correctly.

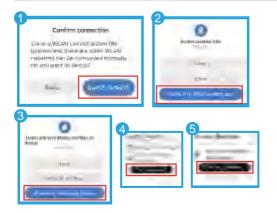
For iPhone

If you get these pop up for your iPhone while using WiFi feature, make sure to tap on "Allow" or "OK".



For Andriod Phones

Please choose to "KEEP" "ALLOW" "AUTHORIZATION" when these prompts appear.



3 Connect the WiFi

When you successfully turn on the app, just simlpy press 'Add Camera' > 'Next'> 'Add Camera' then it will jump to the wifi setting of your cellphone. Now Simply join the Q3 WiFi by going into your iPhone or Android phone's Settings > WiFi > Peztio-Q3-***. Then Enter the default password: 12345678. Then JOIN the network.

NOTE

Once you connect to Peztio-Q3-**** WiFi, it will say 'No Internet'. Which is fine. As long as you keep the WiFi connection, you can still use the APP normally. Please CONTACT US if you need any help.





4 Start to use

Once your camera is connected to "Peztio-Q3-****" WiFi sucessfully and when you go back Peztio app, the camera will sync automatically. You should see the live video feed from the camera on Peztio app. Then keep exploring the APP from here.

Please scan the code to watch the Q3 Dashcam WiFi connection video

Or watch it via belowing link: https://youtube.com/playlist?list= PLUKmX2ADhfGF1ag6rdlxmr_qEHSrzn7uj



CAUTION

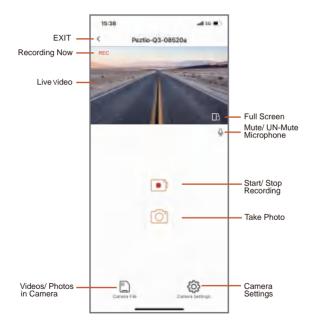
The cellular data will cause the live feed not to beviewed. Please disable the "Peztio" cellular data of your cellphone.

Setting→Peztio→Disable the "Cellular Data"

APP INTRODUCTION & SETTINGS

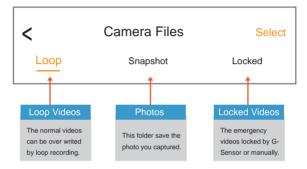
All operations can only be set in Peztio APP

App interface introduction: when you access to the camera you will see the the live time video of the dash cam.



Check The Recorded Albums.

After you access the camera, you can press 'Camera Files' to check the recorderd videos / photo of the dash cams. There are 3 folders for different albums.



For the best effect, we recommend you to download the videos because the preview resolution in the app is at just 480P while the actual video is 1080P.

CAUTION

- ▶ Please download the videos if you need a more detailed and smoothy video, the preview resolution is at only 480P. For a real 1080P video experience, please use a monitor that support 1080P resolution while most cellphone can only support up to 720P resolution.
- ►The downloaded videos / photos will be saved in your local albums.

Download The Albums To Pc/Mac

You can download the video to your PC / MAC.

To play on your PC/Mac, You can simply remove the memory card from camera and insert it directly in your PC if you have a memory slot (if your computer doesn't have memory slot, then you need to purchase a 'Micro SD Card to USB Adapter').



- Then simply go to MY PC or Folder, then look for the added flash drive. You should be able to see drive "D" or "E" or other name depending on the pre-installed hard drives.
- Once you find the added flash drive, double click in it, then you will see the 'Event', 'Normal', 'Photo' folder where you will find your videos and images, the folder named 'Event' is to save the locked videos

Correct Video Player To Play 1080P VIDEOS:

The original video player of Windows is not support 1080P video. We recommend VLC Media player(a free 1080P video player). You can get it free at www.videolan.org



CAMERA SETTINGS IN APP

Video Settings

Sound Recording

Q2 dashcam has built-in microphone to record audio with video. You can DISABLE the button to mute video. You can also ENABLE it to UN-MUTE while video is being recorded.

- · On (Default)
- · Off

Speaker Volume

This feature allows you to set the speaker volume level for the RECORDING STATE, SD CARD INFORMATION and VIDEO LOCKED NOTIFICATION volume through camera's internal built-in speaker. Voice broadcast contents are:

- Factory default success
- Formatting is completed
- Mute off
- →) Mute on
- Picture success
- Please format the SD card
- Please insert the SD card
- Start recording
- Start time lapse video
- Stop recording
- Close
- · Low(Default)
- Middle
- High

Video Resolution

You can choose the video resolution you like. Higher resolution videos will take more storage space.

- · 1080FHD 1920x1080(Default)
- . 720P 1280x720

Loop Record Options

This feature allows camera to continuously record loop by loop so it can delete the oldest video files automatically when the memory card becomes full so you don't have to manually delete them. This feature will split each video files to appropriate length based on your selection.

- 1 minute (Default)
- 2 minutes
- 3 minutes

Exposure Compensation

This feature allows you to adjust the brightness of a captured image.

- · 0.0 (Default)
- · -2.0, -5/3, -4/3, -1.0, -2/3, -1/3, 0.0, +1/3, +2/3, +1.0, +4/3,
 - +5/3, +2.0

Video Time Option

This feature allows you to have stamps for the bottom of the video. Here you can choose your desired stamps.

- · Off
- · Date and Time (Default)

Anti Flicker

Here you should choose the frequency accordingly to your power supply specification used in your country based on your geographical location

- 50 Hz (Europe Most Asian Countries) (Default)
- · 60 Hz (USA North America)

Advanced Setting

Collision Sensing

Collision sensing is a 3-axis impact gravitational accelerometer which is designed to detect physical and gravitational forces on the camera.

While Video is Being Recorded: In the event when G-Sensor is triggered due to physical or gravitational impact force on the camera, the current loop cycle length of video file will be locked so it will NOT be deleted by loop cycle function.

- Off
- · Low (Default)
- Middle
- High

Automatic Screen Off Time

This will only turn OFF the LCD after the set time if NO button is pressed (NOTE: only the LCD Will turn OFF, the camera still be operational)

- · Off (Default)
- 10 Seconds
- · 30 Seconds
- 1 Minute

Parking Mode

NOTE

This function will only appear on camera settings when the camera is powered by the hardwire kit. A 3-Lead Hardwire Kit is required to use this new feature. You can purchase separately by visiting "https://www.amazon.com/dp/B09JC1CS48". Or please reach us to get a free hardwire kit then connect it to Q3, otherwise it won't work even though you have turned it on.

Parking Mode

This feature is designed to work when camera is SHAKEN during Hit-&-Run event while your car is parked. When someone hits your car and shaking is detected based on your preset sensitivity, the camera Will turn ON automatically > then START recording for 1 minute > then lock that video file safely so it does NOT get deleted by loop cycle function & turns itself OFF automatically.

- ·Off (Default)
- ·On

This function requires a hardwire kit because it is powered by the car battery. Meanwhile, please make sure the Gravity Sensing is turned on because it is trigger by Gravity Sensing.

24-HR Auto Parking Mode

OPTIONS:

· Timelapse recording

This function need hardwiring your dashcam. It allows you to continue capturing specific images per second at a much lower rate after you car is off. So when you combine and play those images at the normal 30fps rate, everything seems to be moving faster in time lapse.

When the timelapse recording got activated, the camera will give you voice alert stating "start timelapse recording" when you turn off your car.

· Normal recording

This function need hardwiring your dashcam. It will work as normal recording while you are driving. Compared with time-lapse video, recording clips of the same time, the normal recording will take up more memory under same recording time, but the playback speed is normal so that you can see more details.

Parking Record Time

This features offer you the selectable parking recroding time. When the parking mode reaches the preset time, the camera will stop recording and automatically turn off.

- ·24 hours (Recommended)
- 48 hours

General

Wi-Fi Name

This feature will allow you to change WiFi name from the camera so you can set a favorite WiFi name.

Default WiFi Name	Peztio-Q3-******
Default Password	12345678

Notice

The WiFi name can only be modified the middle text: "Q3". The "Peztio" and "model#" are not allowed to be modified.

Wi-Fi Password

Here you can choose your desired frame per second. Decrease the fps of the parking mode video to reduce the video size and save the space of your SD card.

***If you forget your Wifi password, please long press the power button for about 10 seconds and the WiFi password will be restored to the default password:12345678.

Firmware

Here you can check the current firmware version installed on your camera. You will need this information in the future to check if newer version of firmware is available.

Format SD Card

This feature will allow you to format inserted memory card, all the data will be deleted

- Cancel
- Format

Default Setting

Here you can restore all the settings to factory default settings.

Reset

If you get stuck with any settings and if you would like the camera's all settings to set back to the factory default settings, then simply set them to default settings to reset all the settings.



Resetting the Camera

There are two ways to reset the camera:

1. Reset the camera via power button

If you get stuck with any settings or memory card error and if you would like the camera's all settings to set back to the factory default settings, then please hold on the power button for 8-10 seconds while it is turned ON. This will restart the camera and restore all the settings to factory default settings.

2. Reset the camera via Peztio APP

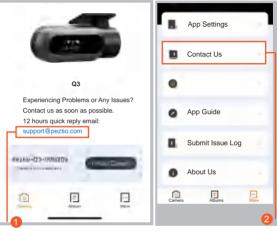
Go to Peztio APP > Camera Settings > and then scroll down until you see the Default Setting, then set them to default settings to reset all the settings.

Set the Date & Time

Just connect the phone through the wifi function and open the app, then the Q3 dashcam can automatically synchronize with the phone time.

NEED HELP?

If you have any issue or need our after-sale support, there are 2 ways for you to get in touch with us in 'Peztio' app.



Click the email address directly on 'Camera' page.

Click 'Contact Us' on 'More' page.

CAUTION

Please mind check your email after you submit the issues to us, typically we will reply to you in 12 hours on workdays.

SPECIFICATIONS

Please check the specification of Q3 dashcam.

WiFi	Built-in
G-sensor	Built-in
Resolution	1080P/720P
Sensor	6 glass, Wide Angel Lens
Language	English, German, Japanese, etc
Video Format	.Mov
Picture Format	JEPG
Power interface	5V/1A
Working Temperature	Working temperature -4°F to 167°F (-20° C to 75°C).

CUSTOMERS FREQUENTLY ASKED QUESTIONS

QUESTION	ANSWER
Camera won't connect to the app and says connection failed.	When opening the app for the first time, please make sure to authorize the App with the album, location, WLAN & cellular data, otherwise, the connection will fail. Please contact us for support when you can't get this issue resolved.
Camera keeps saying *abnormal or no storage card* after inserting an sd card or formatting it in the settings.	(1)We only suggest to format your SD card on APP, but if you failed to do it on your app, please format the SD card into FAT32 format on PC. (2)Make sure you are using the recommended, Sumsung CLASS 10, U3 Speed, and 128GB in card size or lower. Otherwise you will get notice of a malfunction or inserted improperly, recommended SD card for Q3 (support up to 128 GB): please go to amazon.com search:
Keep saying format SD card.	All the new SD CARD requires to be formatted in Peztio App. It's not available to format on computer. Please go to Peztio APP→Connect Camera→Camera Setttings→Format SD Card.
Can't view live video on the APP.	The cellular data will cause the live feed not to be viewed. Please disable the "Peztio" cellular data of your cellphone. Setting→Peztio →Disable the "Cellular Data".

QUESTION	ANSWER
Can't record for 24 hours.	Q3 support 24 hours recording only when it is connected to a Mini USB hardwire kit (not included in the package). We will offer you a Mini USB hardwire kit if you need to use the 24 hours parking monitor function. Please kindly email or text us via email address or WhatsApp. Or purchase it by yourself: go to amazon.com search B09JC1CS48.
The video from the cellphone is not clear.	Due to the limitation of WiFi transmission rate, the videos you watch is only 480P if you don't download the album.So, we suggest you download the videos to your phone and watch them in Album. The downloaded video resolution can be up to 1080P.
Loop recording doesn't work.	1 Please check your SD card version, this loop recording function requires a Sumsung Class 10, U3 SD card within 128GB, otherwise your videos can't be saved or overwrite. 2 Make sure your loop recording is on and format your SD card, then set the G-Sensor at low sensitivity, you SD card may have too much locked videos and loop recording can't overwrite with these videos.
Can I watch the videos or surveillance around my car remotely?	NO, Q3 dash cam is NOT made to broadcast footage over the cloud or internet. It is NOT a cloud or an IP camera and it is NOT meant to do that. You can get live video and footage on Peztio APP as long as you stay within the 10FT range from the dash cam.

QUESTION	ANSWER
What does it mean when the camera says "Video locked"?	In the event when G-Sensor is triggered due to physical or gravitational impact force on the camera, the current loop cycle length of video file will be locked so it will NOT be deleted by loop cycle function. And the voice will notify you that the video is locked. You can turn off the voice in camera settings on APP. We suggest you adjust the collision sensor to "Low" Level.
The video only have sound but not image?	Please google 'VLC Player', download and install it for free, this issue happens when your original player doesn't support the video format of the dash cam. So please use VLC Player to play the videos.
Overheat Damage.	Do not expose this camera to extremely high heat, direct sunlight, cigarettes, cigars, candles, or low temperatures or crush or break.
Unresolved Issues?	Please contact us email or whatsapp directly, and we are here to help. Typically we will reply you in 24 hours.

Sincere Thanks

Dear customer

Thanks for choosing our Arifayz dash cam. As you are the most valueable customer of us, we provide 12 months warranty & life time customer care for you. Please regist

- your product on our website (following the steps below) and we will provide the warranty service and customer care for you.
- If you have any problem about our dash cam, please contact us via the email or whatsapp below. Typically we will reply in 12 hours and we will try our best to help, thank you!

Sincerely.

Arifayz

REGIST YOUR 12 MONTH WARRANTY (CUSTOMER CARE)





REGISTER WITHIN THE FIRST 30 DAYS

Scan this QR Code Using your iPhone or Andriod's Camera to start your Product Registration.

Or visit the link using mobile or PC/MAC: peztio.com/apps/product-registration

CONTACT US

For ANY problem you can't resolve or need our support, please get in touch with us VIA THE EMAIL or WHATSAPP BELOW and we will reply you within 24 hours!



Scan the code
with cellphone
camera to email
us or email to
support@arifayz.com



Scan the code with whatsapp to chat with us directly.



FCC Caution.

§ 15.19 Labelling requirements.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

§ 15.21 Information to user.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

§ 15.105 Information to the user.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- -Reorient or relocate the receiving antenna.
- -Increase the separation between the equipment and receiver.
- -Connect the equipment into an outlet on a circuit different from that to which the receiver is connected
- -Consult the dealer or an experienced radio/TV technician for help.

RF warning for Mobile device:

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated withminimum distance 20cm between the radiator & your body.